

## Malmesbury Area Board – 16 January 2013

### Flipchart Notes from Flooding and Emergency Planning Item

What went well	Issues	Actions
<b>Malmesbury Town</b>	Residents and MVCAP got together and took sandbags to one central base → took to key areas in town.	
<b>Malmesbury Town</b>	Using website / Facebook to collect information and where help was needed.	
<b>Dauntsey</b>	Resident about to be flooded. Spotted culvert blocked. Danny Everett Emergency procurement to get JCB on site to get culvert cleared within 1 hour. Result – house not flooded. Dauntsey flood plan and processes worked. Communications / liaison worked. Farmer/Council/Parish.	
	Measuring on River Avon available on the web to see river levels. Link on flood information website	
	Areas of roads around Dauntsey previously flooded didn't on this occasion. Measuring sticks at key floor areas to see depth of flood.	Miranda Gilmour (MG) will investigate how many and where needed as well as cost and report back to the Area Board.
	Congratulations to Wiltshire Fire & Rescue Service and Wiltshire Police for work at Town Bridge. Dave Ridges, Old Corporation – 24/7 working. Local community opened up their houses to those affected.	
	Group of people in Dauntsey do ditch walks keeping an eye on key areas.	
<b>Crudwell</b>	Maintenance of brook helped. Fire Brigade helped to slow people going through water very fast. WFS advice is: drive through slowly	

	maintaining revs on vehicle.	
	Automated message from Floodcall. Able to move car. Those on register can alert others. No parking fines next day.	
	Use of web – to provide information/good planning. Ready to react, whatever the weather.	
	WC suspended skip licences so people could get skips in as soon as possible.	
	Restrictions lifted for commercial recycling at Stanton St Quintin recycling centre.	
	Local highway teams helped clear affected houses.	
	Two flood engineers are great – need a third and increase in funding.	

<b>What can be improved?</b>	
Identifying key culverts, ditches, etc. and areas that are critical for clearing to avoid flood.	Parish Council responsibility – MG reminder via parish newsletters/CAN
Crudwell still having a problem	Request Danny Everett and Cllr. Jonathan Seed to make contact
Vehicle drivers driving through water too quickly (can damage properties/other vehicles)	Reminder for parish magazines/blog site/CAN highlighting this issue in the Autumn.
Dealing with properties (which flood) away from rivers. Issue of home insurance	Resident's responsibility to report incidents at an early stage to enable investigations.

<p>Hankerton – waiting for actions from surveys done by local people. Hold up is due to only 2 flood engineers. Need help getting farmers, etc. to do their part and assistance from engineers to get actions completed. Issues need addressing between Crudwell/Hankerton.</p>	<p>Environment Agency is following this up. Cllr. Toby Sturgis to follow up.</p>
<p>Legislation is insufficient to enable enforcement on private landowners. Problem for Environment Agency on main river.</p>	<p>Seek support of James Gray to highlight problems with the government. Enforcement powers are needed.</p>
<p>Little Somerford – sewer backed up and coming up through manhole covers foul water → road → river. Wessex Water say issue with housing water going into wrong place – can we get advice on this. Danny Everett – recommended people report individually to Wessex Water not a composite report. If 30 houses ensure 30 reports since Wessex Water count number of reports not houses affected.</p>	<p>Cllr. Toby Sturgis is addressing this issue at present.</p>
<p>Farmers / landowners → Issues of getting special dispensation or authority to do any work – very limited timeframes to do work which caused problems if weather is unsuitable for work.</p>	<p>This can be a problem – common sense needs to be applied</p>
<p>Agricultural land has drainage systems that have been destroyed → causing current issues.</p>	<p>Little Somerford PC and Cllr. Toby Sturgis</p>
<p>Brinkworth – Survey sent for sucking out (Brinkworth/Dauntsey B4042) silt/grips only had 2 done to date. Parish Stewards say can't do it unless had permission from office. Concern what Parish Stewards doing. Grips are essential for clearance. Answer – Bill Parks will take this away and address</p>	<p>Bill Parks to address.</p>
<p>Any photos of flooding in Malmesbury (this flood event) please give to Malmesbury Town Council to enable them to calibrate the flood model.</p>	<p>Community responsibility.</p>